Premier Physio

COVID 19 Patient Face 2 Face treatment chart

Referral received from instructing Party for new/existing patient

New/existing Private/self-funding patient makes contact

Covid screening via virtual/video assessment for all patients, to determine if virtual treatment is appropriate or face 2 face is still most affective; clinical triage; patient preference discussion; virtual-first considerations

A) Serious pathology is suspected or acute deterioration of a chronic injury, requiring hospital admission or urgent medical review.

B) Clinical picture is unclear from remote screening: Existing condition, nonurgent condition.

C) Likely social, primary, or secondary care issues which may be avoided with face 2 face treatment

D) Issues with patients understanding of injury/condition over virtual environment leading to a flare up of their injury/condition

E) Significant impact to ADL/QOL with no social support

Advise A&E or GP appt with regards to red flag markers, contact patient in 3 weeks to discuss outcome

Possible red flag or significant symptom which suggest serious injury, but unable to clarify with virtual assessment

Can the patient's needs and follow up treatments be met by virtual consultation, including by support from carers or family?

Yes

No

Serious Pathology suspected

Offer Face 2 Face appointment with strict measures in place

Offer Virtual appointment

Patient accepts

Patient Declines

Deliver advice, intervention, and self-management treatment by virtual/video format. Document session notes and reviews as normal. Manage till discharge

Refer back to instructing party and place on hold or advise GP if self-funded patient

Patient should be advised

- **Increased risk of Infection with face 2 Face treatments**
- **Clinicians will be wearing PPE/Masks or Visors**
- **Social distancing must be observed and attend alone unless adult chaperone/translator is required**
- **No children unless the actual patient is a minor**
- **May need to wait outside in their own car till physio comes to collect them (Advice given the day before appt)**
- **Will be asked to use the onsite hand sanitiser before and after each session**
- **Will need to agree to have the temperature taken and document ed in their patient records using a ear thermometer**
- **Patient will be declined treatment if temperature is high, or refusing to comply with other infection prevention protocols**

Patient Agrees

No

Patient Risk Assessment, acceptance of risks and verbal/written consent to attend must be full documented in their reports

Book Appointment